

TERMS & CONDITIONS

By booking a course you agree to abide by the following terms and conditions.

What our courses include:

We will provide you with all the baking ingredients, equipment and an apron for all courses. A small snack is included in the cost of the course.

Age and additional requirements:

Children under the age of 16 need to be accompanied by an adult who is also participating in the workshop.

Please inform us in advance of any allergies, disabilities, diabetes, pregnancy, epilepsy, learning difficulties etc.

Health & Safety:

Please wear shoes with flat, non-slip soles with covered toes and clothing you don't mind getting dirty. We will provide you with an apron but we are not liable for any damage that occurs to clothing.

Please let us know if you are suffering from food poisoning or an upset stomach within 48 hours of the course.

Special dietary requirements & food allergies:

For the snack there will always be a vegetarian option provided. Please let us know if there are any additional food allergies prior to the course.

Lateness:

Pain d'Amis workshops are packed full of content so all courses will start on time. Please arrive on time. If you are late, please try and call in advance and please be aware that the class may have started. Wherever possible, we will allow you to join in but a refund cannot be provided in this instance.

Payment:

All payment must be made in full at the time of booking.

Upon successful completion of an online order with us you will receive confirmation of your order by email to your nominated email address.

Liability:

Please try not to bring valuables to the course. There is hanging space for coats and bags but Pain d'Amis cannot accept responsibility for the loss of any personal possessions.

Cancellations

To request a cancellation you must provide Pain d'Amis with written notice via email. Until you have received confirmation from us that we have received your request, you cannot consider your request processed. You may only terminate the contract in the circumstances set out below:

Course cancellations with more than four weeks from of the start of your course:

You may request a change of course date up to four weeks before the start of the course and we will happily transfer you to another course date, subject to availability.

You may also request a refund up to four weeks before the start of the course you have booked.

Course cancellations within four weeks of the start of your course

If you are unable to attend a course within four weeks of the start of the course, we regret that we will be unable to refund or reschedule the workshop.

Cancellations by Pain d'Amis and refunds:

If Pain d'Amis has to cancel any course at any time you will be offered a choice of new dates or a full refund of any course fees.

We cannot be held liable for any third-party costs, such as travel bookings or accommodation with hotels.

No refund will be made if you fail to attend all or any part of a course. All refunds are made to the source of the initial payment, ie. Fees paid by a credit card can only be refunded to the same card.

Privacy policy:

We do not store credit card details nor do we share customer details with any 3rd parties.

For information on online orders and deliveries in the Harringay area click here [Order — Pain d'Amis Bakery](#)